VSbulletin COVID-19 India Added to Red List for UK Entry - Update 19 April 21:00

The UK Government has confirmed that India will be added to its <u>red list of</u> <u>countries</u> from **0400 BST on Friday 23 April 2021.**

This means that if travellers who have been in or through India in the previous 10 days, will be refused entry to the UK. However, if they are a British or Irish National, or have residence rights in the UK, they will be able to enter the UK, but must quarantine in a government approved hotel for 10 days.

At present our flights between London Heathrow and Delhi and Mumbai services will be **operating as scheduled until Friday 23 April**, subject to change.

From 23 April, the UK Government has confirmed that direct passenger flights for essential trips between Heathrow and India can continue to operate after the country is designated on the red list. We're currently reviewing our schedule of India operations from this date, and recommend that any customers booked to travel to or from India check their flight status on <u>www.virginatlantic.com</u>.

We understand the difficulties that Covid-19 and this latest 'red list' restriction may pose to our customers. Where a Virgin Atlantic customer is unable to travel for any reason, we offer as much choice and flexibility as possible to help travellers change or amend their plans, with the option to make a date change or name(s) change with the service fee waived, for a new travel date all the way until 30 April 2023. Fare difference may apply. View our latest <u>policy here.</u>

UK Entry Requirements

It is vital that all arriving customers comply with the UK's testing and quarantine requirements and complete the online Passenger Locator Form <u>HERE</u> before travelling to Delhi and Mumbai airports. Please note, these UK Government public health measures will be enforced using financial penalties. More information about these requirements can be found in the <u>UK Government guidance</u>.

The UK Government requires **all international arrivals** aged 11 years and over, including UK nationals, to provide a negative Covid-19 test result before departure for England, within 3 days before departure. For example, if you travel on Monday, your test should be taken no earlier than Friday. The UK Government have stated PCR, LAMP & ANTIGEN (lateral flow) tests will be accepted

From 23 April, in order to enter the UK from India, you must be a British or Irish National or have UK residence rights. All arrivals from <u>a 'red list'</u> country will need to quarantine in a government-approved hotel. Please remember travellers must book and pay for a Managed Hotel Quarantine Package, citing the invoice reference number in your Passenger Locator Form. The official booking portal is here: <u>https://quarantinehotelbookings.ctmportal.co.uk/</u>.

Booking here: <u>https://quarantinehotelbookings.ctmportal.co.uk/</u> Passenger Locator Form: <u>HERE</u>

We will be incorporating these requirements into our pre-departure communications to customers so they are aware of the mandatory requirements. Please ensure the latest

traveller contact information is available within the booking so the latest instructions reach the traveller.

We encourage agents and travellers to regularly <u>check here</u> for more information. We will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

Please check here regularly for updates and here for specific flight status.

We continue to monitor the Covid-19 situation very carefully, including the latest guidance from the World Health Organization (WHO) and the Foreign Commonwealth and Development Office (FCDO), as well as any new entry or quarantine restrictions implemented by the countries we fly to.

This remains a dynamic and fast-moving situation and we're very grateful for all our customers' patience.

Fly safe, fly well