DELTA AIRLINE

At Delta, we're all really excited about this week's updates and what they mean for you and your travelers. We had a lot to talk about this week, and I want to make sure you had a chance to catch it all.

Everything Delta launched this week is based on you and your travelers' needs, shaped by your feedback: including industry-first loyalty rewards, more seats to more destinations, and new and classic onboard refreshment options. We also held a Town Hall on LinkedIn Live with our CEO, Ed Bastian, Chief Health Officer, Dr. Henry Ting, and Global Innovation Leader, Nicole Jones. I encourage you to check out the recording here: Delta LinkedIn Live: Prepare for Takeoff - YouTube, and learn about the steps we're taking to help guide you and your travelers back to the skies. Here are some highlights of last week's announcements:

- More Ways to Protect Your Plans: Delta is giving customers more time to plan and rebook a trip than any other
 U.S. airline: extending the validity of all tickets expiring in 2021 as well as all new tickets purchased this year through the end of 2022. Read more.
- More Seats to More Destinations: Effective May 1, we're offering customers the ability to choose any seat on our aircraft, with the assurance of rising vaccination rates and <u>scientific studies</u> showing that the risk of transmission onboard a full aircraft with everyone wearing a mask is nearly one in a million. Masks will continue to be required, and Delta's industry-leading cleanliness standards will remain in place. <u>Read more</u>.
- Fast-tracked 2022 Medallion Status: Our most loyal customers will soon get a lot more out of their travel. For
 the remainder of the year, SkyMiles Members can earn up to 75 percent more toward Medallion Status on
 nearly every Delta flight, including Award Travel a first-ever for the industry. Read more and explore Status
 Accelerators.
- The Return of Onboard Meals Starting April 14, Coca-Cola beverages and snacks are back! In early June, customers flying in Delta One or First Class on select domestic coast-to-coast flights will see hot food options return. In early July, First Class customers on other key U.S. routes will enjoy fresh boxed meals. Read more.

Weekly Newsletter

The attached newsletter also includes an update on the topics below:

- New digital resources like the <u>Travel Planning Center</u>, which offers an <u>interactive map</u> that displays travel requirements, testing resources, and more
- Delta partners with Lyft to support vaccine access by funding rides for those in need
- An inside look at Delta's mass vaccination sites from CBS This Morning
- Delta's summer schedule connects travelers with increased service to over 20 mountain, beach and vacation destinations and nine brand new routes, enhancing connectivity to popular destinations

For more on the latest news and updates from Delta, please visit https://news.delta.com/category/travel-well for information on safety and cleanliness and https://news.delta.com/category/routes-waivers for information on travel routes and waivers.