

Sales Talk No. 979

12 April 2021

Subject: GF Ticketing Procedures for Cancellation of GF Flights To/from DAC.

The following procedures are to be applied to all Gulf Air passengers affected by the cancellation of GF flights to/from DAC over the period **13 April 2021 through 20 April 2021** (both dates inclusive).

Ticketing Date	Tickets issued on/before 12 April 2021
Options available for passengers impacted by this Flight Cancellation To/from DAC	<p>Amend travel date for travel up to/including 31 May 2021 (no change fees; difference in fare does not apply)</p> <p>Hold the ticket for up to 18 Months from the original ticket issuance date, irrespective of the ticket validity (this policy does not apply to expired tickets)</p> <p>Refund to original form of payment (refund fees do not apply)</p>

Involuntary Refunds:

Full refunds (on totally unused tickets) or partial refunds (on partially used tickets must be actioned in the normal way ensuring the following OSI remark is added to the booking:

OSI GF AUTHORISED REFUND **DUE DAC FLIGHT CANCELLATION.**

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