

Passenger Contact Details in Booking

Dear Trade Partners,

It has been observed that the agency staff are generally not inserting the required mobile phone and active email address of the passengers at origin, stopover and destination in the PNR while making the booking.

Please note that inserting active contact details in the booking is highly recommended to enable the passengers to receive messages from Gulf Air in the event of any unforeseen flight disruption, schedule change or flight cancellation etc.

Therefore, in order to keep our valued passengers updated with the schedule changes, if any, we once again would like to stress the importance of inserting active contact details of passenger's while creating their bookings.