

Dear Trade Partner,

Emirates flexible re-booking policy provides customers more opportunities to use their unused tickets or to book tickets for future plans. In addition Emirates continues to offer the **multi-risk travel insurance** to keep all our customers safe on their journeys and giving them extra security wherever they are in the world.

We have recently revised our waiver policy to offer even more flexibility. Kindly refer to the below important changes made to our Covid-19 travel waiver policy.

- The Covid waiver policy has been extended for tickets with scheduled Emirates departure on/before 31 December 2021.
- Validity of the tickets are further extended from 760 days to an additional 365 days on all the tickets issued on/before 31 March 2021 with schedule Emirates departure on/before 31 December 2021. The total ticket validity for such tickets will be 1125 days from original ticket issue date.
- Tickets issued on/after 01 April 2021 with the travel date on/before 31 December 2021 will continue to have a 760 days validity from the original ticket issue date.

For important information related to changes/re-issues and Keep your ticket open option on our **Covid-19 travel waiver policy**, please click **here**.

If you have not registered on our new portal, please click **here** to complete the easy 2 step process to start enjoying the benefits of receiving information first hand and tailored for our trade community.

Customers are reminded that travel restrictions remain in place, and travellers will only be accepted on these flights if they comply with the eligibility and entry criteria requirements. Travel and entry requirements change frequently.

All information about where Emirates are flying now, and the the travel requirements for each country, are available on the **Emirates Partner Portal**.

We thank you for your continued partnership and if you have any queries or require further information please contact your local Emirates Sales Team.

Kindly disseminate this information to all concerned.