

Dear Partner,

Please be aware as below:

There is no specific policy planned for PK now being a red list country. For Qatar, we published something because we were in the unusual situation of the flights being cancelled in one direction.

For PK, the options are as per standard COVID/BWC guidelines:

- BWC voucher
- Rebook to later date inside ticket validity (no change fee, but pay fare difference if applicable)
- Rebook to an earlier BA service (lowest in cabin – no fare difference) to return to UK before red list starts if customer is mid-journey (no changes permitted to outbound journey). Please note that availability on inbound PK services is extremely limited. There are also limited opportunities for re-protection agreements with other carriers due to availability out of PK.

Refunds are not permitted as long as the flight is operating, unless fare rules allow. We are reviewing our ongoing schedule later on today but currently have a full schedule to PK beyond the 9<sup>th</sup> April.