

DSL/INC/166B/20-21/MKTGNR

**Dated: 23 MAR 2021**

All Travel Partner's  
Northern Region.

**Subject : Waiver no. 07 for Flights to Canada.**

In view of recent directives by Canadian authorities for mandatory quarantine at the port of entry in Canada effective 22 Feb 2021 and other measures for travelling further to interior points in Canada, please find below the waiver for facilitating passengers booked on our Air India's flights ex-India to Canada for destinations beyond YVR/YYZ.

**(A) TICKET STOCK:**

This waiver is applicable for ticket issued on 098 Document.

**(B) TICKETS ISSUANCE DATE RANGE :**

Applicable for tickets issued till 20 Feb. 2021.

**(C) TRAVEL DATES FOR WHICH WAIVER IS APPLICABLE:**

Applicable for travel dates between 22 Feb 2021 till 30 APR 2021.

**(D) PENALTIES:**

a. **Change Penalty Waiver:** For Ticketed itinerary, between 22 Feb 2021 and 30 APR 21 only for first instance, charges for Date, Flight, Routing, Sector and Booking Code will be waived **only for international leg: DEL-YYZ/YVR OR YYZ/YVR- XXX( XXX refers to the final destination in Canada beyond YYZ/YVR).**

For any subsequent changes, original ticketing conditions w.r.t penalties i.e. Change, No-show will apply.

b. **Cancellation fee waiver :** NIL ( Cancellation fee as per fare rules)

**(E) REBOOKING WINDOW:**

a) Pre-departure: +3 days from original domestic connection flight date.

b) At YYZ/YVR with **Negative test result:** up to 72 hours from date of arrival in YYZ/YVR for domestic connecting flight to Canadian points.

c) At YYZ/YVR with **Positive test result:** Next available flight after completion of the quarantine period.

**(F) FARE DIFFERENCE**

a. **NIL** fare difference will be applicable **for First Instance only** if the final destination remains unchanged & tickets are **reissued within the rebooking window.** **For reissuance outside the rebooking window, only change fee waived off but difference of fare applicable.** Down selling of RBD/FARE is not permitted.

**(G) WAIVER NUMBER:07/INT/2021**

Stay Safe, Stay Healthy.

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