

Dear Trade Partner,

**TEMPORARY SUSPENSION OF MUSCAT – LONDON FLIGHTS**

As directed by the UK government, all flights from Muscat to London Heathrow will be suspended until further notice , **Effective from 19<sup>th</sup> March, 2021 until further notice:**

- All guests with bookings on flights due to arrive on/after 0400hrs on 19<sup>th</sup> March 2021 will need to amend their travel plans.
- Oman Air will continue to operate from London Heathrow to Muscat as normal, although WY102 on Sundays will be cancelled from 28<sup>th</sup> March 2021 till 30<sup>th</sup> April 2021.
- Guests affected by these changes have the following options:
  - Bookings may be re-routed via FRA at no ADC. FRA-LHR/LHR-FRA sectors should be booked on LH in D/Z class for business class bookings, or L/Q/S/T class for economy bookings.
  - Bookings may be changed to another date as per Oman Air's standard COVID-19 rebooking policy. No date changes fees will apply.
  - Guests may apply for a full refund as per Oman Air's standard COVID-19 rebooking policy
- Oman Air strongly advises all guests who choose to travel to the UK to check all immigration requirements prior to departure.