

## UPDATED: EXTENTION DATE OF TICKETS ISSUED

Dear Travel Trade Partners,

Please find below additional rights for passengers whose tickets have been issued between **21 MARCH 2020 – 31 DECEMBER 2021** (Included).

For all individual and Group tickets purchased between **21 MARCH 2020 – 31 DECEMBER 2021** (Included) (Including TK stock (235) / Interline (Code Share / SPA / Anadolujet flights). Please note tickets with reservations on MAINLAND China are excluded.)

Rebooking / Rerouting or Open Ended ticket requests will be applied according to the following conditions without considering fare rules, these rights will be valid for the tickets provided that cancellation is made before the scheduled departure time of the flight. Failure to do this will result in the ticket becoming a NO SHOW and the original fare rules will apply.

### REBOOKING / REROUTING REQUESTS

Rerouting and rebooking change will be made until **31 March 2022** (included) (travel completion). Fare differences will be charged without applying reissue penalties. Fare differences that may be incurred due to the change request (service charge, currency differences, differences of class, date and route changes, tax differences etc.) will be collected.

Unused tickets can be changed within all the network. Due to combination regulations, partially used tickets can only be changed within the same IATA region.

### OPEN-ENDED TICKET PROCEDURES

Passengers will have an open-ended ticket only if flights in reservations are cancelled before the first departure time of original ticket. While new reservation is being made by the passenger fare differences that may be incurred due to the change request (service charge, currency differences, differences of class, date and route changes, tax differences) will be collected.

### ISSUE DATE OF NEW TRAVEL

There is no restriction on issue date. New travel dates can be decided up to new departure date of travel.

### GROUP BOOKINGS

Rebooking/rerouting requests of group reservations for which payment or guarantee MCO is received between **21 MARCH 2020 – 31 DECEMBER 2021** (included) will be made disregarding applying change penalties of existing fare rules. Same fare level will not be guaranteed for new travel dates.

## EXTENSION OF VALIDITY

Validity of ticket can be extended until **31 MARCH 2022** (included).

## APPLICATION CONDITIONS

1. Valid for tickets purchased between **21 MARCH 2020 – 31 DECEMBER 2021** (included) new journey should be completed up to **31 MARCH 2022** (included).
2. Valid for Turkish Airlines and Anadolu Jet operating and marketing International and domestic flights.
3. Only reissue charges will not be collected according to this memo, NO SHOW tickets are out of scope.
4. This application is valid for rebooking and rerouting requests of Group reservations under the conditions of the General Group Rules.
5. This memo will be also valid for non-changeable promotional tickets.
6. Change request will be applied for Miles and Smiles tickets.
7. Fare differences that may be incurred due to the change request (service charge, currency differences, differences of class, date and route changes, tax differences) will be collected.
8. Tickets with reservations on MAINLAND CHINA are excluded.

The changes mentioned above will not be limited. Ticketing made after **31 DECEMBER 2021** will be handled according to the original ticket rules.

Please add following remark into the endorsement box:

**"INVOL/FREE REISSUE COVID19"**

If you have any questions please do not hesitate to contact us.