

Rebooking for all bookings ticketed from 03 Mar 2021

For passengers with flights which are still scheduled to operate

Flights are still operating

Bookings from

03 Mar 21

Bookings until

Until Further Notice

Original travel by

30 Apr 22

New travel must be completed by

30 Apr 23

Change fees

Waived - unlimited date/flight changes

1 x name change (free of charge)

Fare difference

Fare difference applies with no refund if new fare is lower.

Change of Origin or Destination

Change fees are waived.

Fare difference applies with no refund if new fare is lower.

Refund

No refund.

No refund on fare difference.

Open tickets are allowed.

No refund on residual value of open tickets.

Update the SI field with the following information:

SI CHANGES PER COVID19 02MAR21

Please reissue tickets to include

CHANGES PER COVID19 02MAR21

Or if TSP waive -

Update the SI field with the following information

SI VS PER COVID19 GBPXXX SIT 02MAR21

Please reissue tickets to include endorsement:

PER COVID19 GBPXXX SIT 02MAR21

Tickets must be re-issued on / before revised travel date