VSbulletin - Our Flexibility Policy Updated 2nd March 2021

We offer significant flexibility through our rebooking policy, having extended its rebooking horizon all the way until 30 April 2023, for all booking periods. This email alerts you to updates to our last policy issued on 9 February 2021.

What's new?

- For new bookings from 03 Mar 21, date/flight changes are unlimited and free of charge. However, fare difference charges apply if new fare is higher for all travel dates
- Clarification on events beyond control e.g. govt travel restrictions for bookings made on/before 11 Mar 20 for travel up to 16 May 21
- Clarification on fare difference waivers for previous polici
- Clarification on 'all travel'

We continue to monitor the Covid-19 situation very carefully, including the latest guidance from the World Health Organization (WHO) and the Foreign Commonwealth & Development Office (FCDO), as well as any new entry or quarantine restrictions implemented by the countries we fly to.

Policies are in place for:

- Bookings ticketed until 11 June 2020
- Bookings ticketed from 12 June 2020 to 4 December 2020
- Bookings ticketed from 5 December 2020 to 5 February 2021
- Bookings ticketed from 6 February 2021 to 2 March 2021
- Bookings ticketed from 3 March 2021

For full details of our policy click here