

Notice To Agents: 009 1st March 2021 STPC & Special Passengers Handling - UPDATE

Dear Travel Partner,

During this COVID pandemic outbreak, passenger handling protocols requiring additional support have been updated. This will take effect until further notice.

STPC

Paid and Free STPC in Nairobi remains suspended until further notice. This is being reviewed based on the current COVID protocols to ensure all guest handling in Nairobi is risk free.

Special Passengers Handling

Unaccompanied minors (UMNR):

5-14 year:- Passengers in this age group can now travel unaccompanied on all Kenya Airways flights, following conditions will apply:

☑ UMNR Handling fee will apply.

☑ Indemnity form at the point of sale shall be duly filled and signed by the parent or guardian to allow travel.

Young Passengers:

15 to 17 years, an Indemnity form at the point of sale shall be duly filled and signed by the parent or guardian to allow travel.

[Click here to download Indemnity form.](#)

Expectant mothers:

Clearance for flying protocol will be maintained. Additional COVID 19 related protocols will apply.

Medical cases (MEDA) & Passengers traveling as stretcher cases:

Consult with your medical team on any additional COVID related risk. Stretcher will **NOT** be permitted on E190 fleet until further notice. Please contact Kenya Airways for any MEDA/Stretcher cases.

Thank you for your continuous support!