

For ticketed IBERIA 075 Groups Bookings issued before 28 February 2021

For unticketed IBERIA 075 Groups Bookings made before 28 February 2021

Operating Flights	Cancelled Flights
-------------------	-------------------

Operating Flights	Cancelled Flights
-------------------	-------------------

For groups bookings with flights departing from **1 April 2021**

For groups bookings with flights departing between **1 April 2021 and 30 June 2021**

Route, name and date changes	Route change: permitted (3) Date change: permitted (2) Name change: permitted	Route change: permitted (1) Date change: permitted without penalty or fare difference if same seasonality applies. If not requotation needed. Name change: permitted (1)
Free passenger each 25 flown passengers	Not permitted	Not permitted
Refunds	Refund: not permitted. Group contract term applies.	Refunds: permitted. They can't be self-managed (4)
Vouchers / EMD	Not permitted	Not permitted

Changes before 30 April 2021 No penalty, fare difference applies a) Route change: permitted (3) b) Date change: permitted (2) c) Name change: permitted	Route change: permitted (3) Date change: permitted without penalty or fare difference if same seasonality applies. If not requotation needed.
One free passenger each 25 will be offered if the group is confirmed after a date or route change.	One free passenger each 25 will be offered if the group is confirmed after a date or route change.
Group cancellation permitted free of charge, latest until the Start of Penalty Period if completed before 30 April 2021	Group cancellation: permitted without penalties.
Not permitted	Not permitted

Notes

(1) The ticketed booking will be used as a payment method. Name and route changes will be permitted. An involuntary rerouting is needed using the unused ticketed group booking.

(2) Date change: date changes are subject to requotation. **Date changes are permitted until 31 december 2021 for ticketed and unticketed groups.**

(3) Repricing is needed.

(4) **Refunds are not permitted in México, Cuba, Dominican Republic and Colombia.**
After cancelling the booking, in USA the refund should be requested by contacting iberia.usa@lambert.de in USA, through Iberagencias in Spain, and for the rest of the countries via BSP Link.

(5) One free passenger each 25 will be offered if the group is confirmed after a date or route change. The free ticket will be issued by Iberia and airport taxes are not included.

Direct channel groups:

When a refund is permitted, the deposit will be refunded. Also, refunds will be processed by the relevant Iberia group office.
When date changes are allowed but new dates cannot be confirmed, an involuntary rerouting will be made and the relevant Iberia office, so an EMD can be as a form of payment on tickets issued.