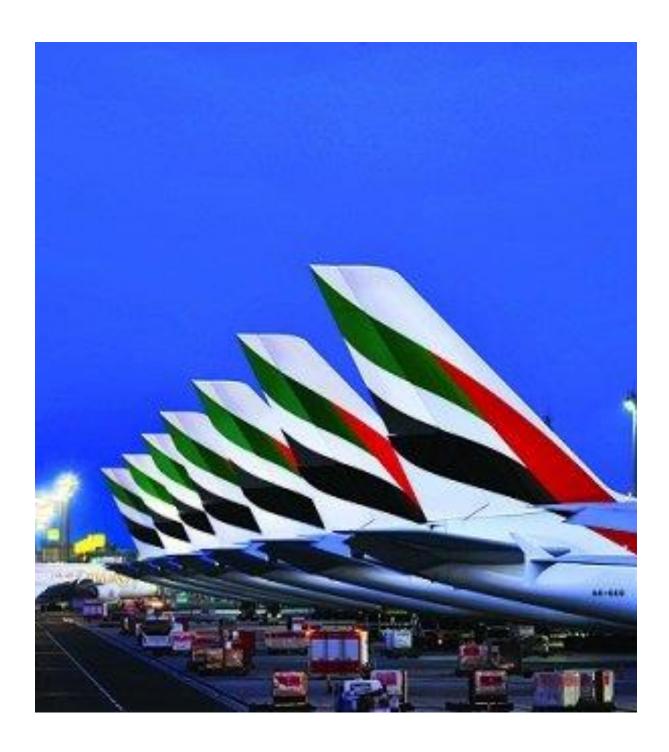
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UK Flight Cancellations update

Effective 29th January 2021, all flights to UK have been suspended until further notice due to flight ban imposed by UK authorities. Customers affected by cancellation can be rebooked as below for travel till 31 March 2021:

Effective immediately, customers travelling from / via Dubai to UK will not be accepted for travel

to Manchester (MAN)

- Apply COVID waiver policy where possible.
- Rebooking to nearest EK online gateway + OAL to the same ticketed destination is permitted within the same cabin at NOADC.

Please refer to the below permitted carriers, routes and RBDs. Book the lowest available of the permitted RBDs.

When using OAL options please ensure customers are aware of the necessary travel requirements to transit through the respective countries.

Sector	Carrier	RBD
DUB - LHR	EI	S/N/M
DUB - BHX / GLA	EI	S/N/M
FRA - LHR	LH	Any RBD
MUC - LHR	LH	Any RBD
IST - LHR	TK	Lowest available RBD except "Y"

On days where EK flights are operating, please do not use the OAL option and rebook on EK flights where possible.

The Endorsement field must be updated with remarks "INVOL REROUTE" when reissuing tickets.

Travellers seeking to enter the UK should refer to the UK government website for the latest information on entry requirements and isolation/quarantine arrangements on arrival.

Customers must hold the correct documentation to travel and trade partners can continue to use the IATA travel centre guide <u>here</u> or visit Emirates website <u>here</u> to establish entry requirements in to other countries on the EK Network.

As always, we are grateful for your support and for any queries or additional information please reach out to your local Emirates Sales team.

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