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## VSbulletin COVID-19 Ongoing Travel Disruption. Update 12 Feb

There continues to be ongoing disruption to travel following the national lockdown in the UK and travel restrictions to and from many of the countries we operate to.

As a result of the dynamic and fast-moving travel environment, we continue to make schedule changes which will affect our Flying Programme for the coming weeks.

- We are reducing frequencies on several routes and to ensure impacted passengers can continue with their travel plans, they will be reprotected to the most suitable alternative departure.
- Unfortunately, we have also taken the difficult decision to cancel some flights. Because of limited operations to these destinations, there will be no re-protection option available, these sectors will appear as UN.

Flights from 24 February to 2 March 2021 will updated in your GDS on Saturday 13 February 2021.

The following flights are cancelled

<b>Cancellations</b>	<b>Effective Until</b>
LHR-MBJ-LHR	2 March
MAN-BGI-MAN	2 March
LHR-GND-LHR	2 March
LHR-ANU-LHR	2 March
LHR-HKG only	28 February
LHR-PVG-LHR	2 March
LHR-CPT-LHR	2 March
LHR-JNB-LHR	2 March
LHR-TLV-LHR	20 February

During February and March we plan to maintain operations on the following routes, subject to late changes:

<b>Operating</b>		<b>Frequency</b>
Caribbean	LHR-BGI-LHR	2 per week
USA	LHR-ATL-LHR	3 per week
	LHR-BOS-LHR	2 per week
	LHR-JFK-LHR	7 per week

	LHR-LAX-LHR	5 per week
	LHR-MIA-LHR	1 per week
India	LHR-BOM-LHR	3 per week
	LHR-DEL-LHR	2 per week
Pakistan	LHR-LHE-LHR	4 per week
	LHR-ISB-LHR	3 per week
	MAN-ISB-MAN	4 per week
Hong Kong	HKG-LHR only	5 operations VS239 (20,22,24,26,28 Feb)
Nigeria	LHR-LOS-LHR	7 per week
Israel	LHR-TLV-LHR	2 per week **subject to travel restrictions lifting**

We will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

Please check [here](#) regularly for updates and [here](#) for specific flight status.

We encourage agents with customers booked to travel over the next few days to check the official Government advice for the UK and the destination, before heading to the airport.

Please ensure the latest traveller contact information is available within the booking.

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## **Arrivals to UK Testing**

The UK Government has confirmed new mandatory testing requirements for all international arrivals to England, **effective Monday 15 February 2021.**

Customers arriving in England will be required to have two PCR tests, on day 2 and day 8 of their 10-day quarantine. If arriving from a ['red list'](#) country, passengers will also need to quarantine in a government-approved hotel.

It is vital that all arriving customers comply with these testing and quarantine requirements and complete the online Passenger Locator Form [HERE](#) before arriving at the departure airport. Please note, these UK Government public health measures will be enforced using financial penalties.

We will be incorporating this into our pre-departure communications to customers so they are aware of the mandatory requirement. Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller.

We encourage agents and travellers to regularly [check here](#) for more information.

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## Stay Current on Travel Restrictions and Entry Requirements

Many of the countries we fly to and from have put [strict entry requirements](#) in place. The safety and wellbeing of our customers and people is always our top priority, and we continue to follow the advice of the UK Government and international health organisations.

While we are constantly reviewing the information available to us, which is [available here](#), please make sure you and your customers stay up to date by visiting the relevant government's website for the very latest travel updates and advice. It's really important to check the latest travel restrictions in place at the destination before going to the airport, including eligibility for entry and screening. If travellers do not meet the requirements, they may not be allowed to fly.

**Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller via SMS and email.**

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## USA Arrivals Testing

From 28<sup>th</sup> December, The US Government is requiring all UK arriving air travellers, including children 2 and over, to present evidence of a PCR, LAMP or antigen test taken within 72 hours before departure. See: [Centers for Disease Control and Prevention \(CDC\) announcement](#) and Customer FAQ [here: CDC UK Covid-19 Testing FAQs](#)

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### **Flexibility Policy**

Last week we introduced unlimited free date and flight changes for new bookings as part of a series of enhancements to give further flexibility to customers and support their future travel plans. Alongside the improved changes policy, the rebooking horizon has been extended for all customers all the way until 30 April 2023, giving a broader window of time to reschedule plans if needed.

View our latest [policy here](#).

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**Still Planning to Travel?**

We will continue to provide vital international connectivity from/to London Heathrow Terminal 2 for customers that are permitted to travel for work, education or other legally permitted reasons, and if that's the case, we're here and ready to help your customers fly safe and fly well. Please check [here](#) for specific flight status.

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### **Travellers Stuck Away from Home?**

For customers who are mid-trip and away from home [please check here](#) for instructions.

Fly safe, fly well



If you have any questions please contact our Sales Support team

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