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Dear Valued Travel Agent,

Please see PAL updates regarding the following:

- 1. Update on Travel Restrictions and Mandatory Requirements for Arriving Passengers in Indonesia
- 2. Update on Border Measures and Travel Insurance for Passengers Arriving Into Singapore
- 3. Advisory: Individuals Entering Ilocos Norte
- 4. PAL Flights to/from Pagadian and Dipolog

1. UPDATE ON TRAVEL RESTRICTIONS AND MANDATORY REQUIREMENTS FOR ARRIVING PASSENGERS IN INDONESIA

The Indonesia Government has extended entry restrictions from **February 9, 2021 until further notice** and shall be evaluated every 14 days:

- Non-Indonesian nationals holding a legal and valid Visa and/or Stay Permit will be allowed to enter the Indonesian Territory through designated Immigration Border Controls after undergoing the health protocol procedure.
- Visa and/or Stay Permit consist of:
 - Official Visa;
 - Diplomatic Visa;
 - Official Stay Permit;
 - Diplomatic Stay Permit;
 - Service Stay Permit
 - Temporary Stay Permit (KITAS); and
 - Permanent Stay Permit (KITAP).
 - The Minister temporarily suspends to grant a <u>Visitor Visa exemption</u> and <u>Visa on Arrival</u> to non-Indonesian nationals until the Covid-19 pandemic is declared over by the ministry or agency mitigating the Covid-19 outbreak.
 - The temporary suspension of Visitor Visa Exemption is not applicable for crew members arriving by their transports.
- Diplomatic Visa and Official Visa exemption are arranged by the minister administering government affairs in foreign affairs.

COVID-19 HEALTH REQUIREMENTS

- Effective immediately, ALL passengers must have a medical certificate with a **negative Coronavirus** (COVID-19) PCR test result <u>valid for 3 days</u> (3x24 hours) prior to arrival.
 - Passenger must have a health certificate in English issued by the health authorities of their respective country that is issued within 3 days (3x24 hours), states that the passenger is free from COVID-19
 - This does not apply to infants and children below 12 years old.
 - Passengers must be tested at a government-accredited COVID-19 health facility: https://hfsrb.doh.gov.ph



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Mandatory Quarantine for all incoming passengers. Upon arrival, they undergo re-test and quarantine for 5 days in a designated hotel. On the 5th day they will again undergo PCR test with same day result. This applies to all including transit passengers for domestic destination.

- The Indonesian Government shall cover for the costs of 5 days quarantine and PCR test for INDONESIAN Citizen
- Foreigners will be required to undergo 5 days hotel quarantine plus PCR test, at their own expense.

Please refer to Indonesian Government's official website https://www.covid19.go.id/ for further details and latest updates.

You may also check PAL's official website for updates on travel restrictions: https://www.philippineairlines.com/en/ph/home/covid-19/DepartingFromThePH/Indonesia

2. UPDATES ON BORDER MEASURES AND TRAVEL INSURANCE FOR PASSENGERS ARRIVING INTO SINGAPORE

With reference to PAL News Ref **ADV INTLN21-008 31 JAN 2021**, kindly see additional EXEMPTIONS from Multi Ministry Taskforce and Civil Aviation Authority of Singapore effective immediately:

ON-ARRIVAL TESTING FOR TRAVELERS

Currently, Singapore requires all travelers who are not Singapore Citizens (SCs) or Permanent Residents (PRs), and who have recent travel history to high-risk countries/regions, to take a COVID-19 Polymerase Chain Reaction (PCR) test within 72 hours before departure. These travelers are then required to serve their Stay-Home Notice (SHN) upon arrival in Singapore, and they are tested at the end of their SHN.

From 24 January 2021, 2359 hours, all travelers including Singapore Citizens (SCs) and Permanent Residents (PRs) will need to take a COVID-19 PCR test upon arrival at Changi Airport, Singapore. Passengers who are exempted from PCR test upon arrival are:

- a) Passengers aged six and below in the calendar year (e.g., those born in 2015 to 2021 are exempted);
- b) Ships' crew; and
- c) Work Permit and S-Pass holders from the Construction, Marine and Process (CMP) sectors
- d) Foreign Domestic Workers and Confinement Nannies

The prevailing Stay-Home-Notice requirements, including the PCR test at the end of the SHN, will continue.

To expedite the COVID-19 PCR test at the airport, travelers are strongly encouraged to register and pre-pay for their on-arrival COVID-19 PCR test prior to departing for Singapore at https://safetravel.changiairport.com.

For reference, please check Summary Table on SHN and swab requirements and procedures for travelers to Singapore here:

https://safetravel.ica.gov.sg/files/SHN-and-swab-summary.pdf https://safetravel.ica.gov.sg/arriving/overview





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INSURANCE COVERAGE

From 31 January 2021, 2359 hours, visitors applying to enter Singapore under the **Air Travel Pass (ATP)** and **Reciprocal Green Lanes (RGLs)** will need to have travel insurance for their COVID-19-related medical treatment and hospitalization costs in Singapore, with a **minimum coverage of \$\$30,000**. The travel insurance will help them pay for the costs of their medical treatment in Singapore. The visitors can purchase the travel insurance from Singapore-based or overseas insurers. A list of available insurance products can be found at the <u>SafeTravel website (https://safetravel.ica.gov.sg/health)</u>.

You may also check the latest travel requirements from our website: https://www.philippineairlines.com/en/ph/home/covid-19/DepartingFromThePH/Singapore

3. ADVISORY: INDIVIDUALS ENTERING ILOCOS NORTE

Per advisory released by Ilocos Norte Governor Matthew J. Marcos Manotoc, effective 02 February 2021, All individuals entering Ilocos Norte via Laoag International Airport (LIA) will be required to undergo the following Covid Tests:

- 1. RT-PCR collected 72 hours prior flight date
- 2. Antigen test upon arrival at the LIA
- 3. For APORs: Repeat Antigen Test on Day 4/5/6 from arrival
- 4. For Returning Residents: Repeat RT-PCR on Day 5/6/7 from arrival during their quarantine period.

All other requirements remain the same.

4. PAL FLIGHTS TO/FROM PAGADIAN AND DIPOLOG

Philippine Airlines continues to fly daily between Manila and Pagadian daily, departing Manila at 08:00AM and departing Pagadian at 10:20AM. Flights between Manila to Dipolog are every Tuesday, Thursday and Saturday with ETD 07:00AM from Manila and 09:00AM from Dipolog.







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Please note that moratoriums are sometimes imposed by the Local Government Units (LGUs). Passengers are therefore advised to contact respective LGUs for clarifications.

For your guide on the travel requirements, you may visit https://www.philippineairlines.com/.../c.../travelingwithintheph.

You may book your flights through our website <u>www.philippineairlines.com</u>, PAL Reservations Hotline (+63 2) 8855 8888, PAL Ticket Office or through our partner Travel Agencies.