

VSbulletin - Our Flexibility Policy Updated 9th February 2021

We have introduced additional flexibility to our rebooking policy by extending its rebooking horizon all the way until 30 April 2023, for all booking periods. This is an update to the policy issued on 5 February 2021.

The improvement will support both customers making future bookings and those with disrupted flights, including those already in possession of an open ticket.

The cost of fare difference for all customers will also be waived if the new travel date takes place on or before 31 May 2021 – a two-month extension on the previous policy.

We continue to monitor the Covid-19 situation very carefully, including the latest guidance from the World Health Organization (WHO) and the Foreign Commonwealth & Development Office (FCDO), as well as any new entry or quarantine restrictions

implemented by the countries we fly to.

Policies are in place for:

- Bookings ticketed until 11 June 2020
- Bookings ticketed from 12 June 2020 to 4 December 2020
- Bookings ticketed from 5 December 2020 to 5 February 2021
- Bookings ticketed from 6 February 2021

For full details of our policy click [here](#)