

UK Flight Cancellations update

Effective 29th January 2021, all flights to the UK have been suspended until further notice due to the flight ban imposed by UK authorities. Customers affected by cancellations have the following options available:

- Apply the 'Keep Your Ticket' option from our existing Covid-19 policy where possible.
- For passengers who have not started their journey and who wish to travel in Feb or Mar 2021 on days that EK flights are operating from the UK, rebooking on the lowest available booking class in the same cabin at NO ADC is permitted. Please note both outbound and inbound travel must be completed by 31 Mar 21. For passengers who wish to depart beyond 31 Mar 21 or who want to apply for a refund please continue to follow our existing Covid-19 Policy for rebooking / refund guidelines.
- Where passengers already at destination (who departed the UK before 29 Jan 21) and are wanting to return to the UK, rebooking to nearest EK online gateway + other airline to the same ticketed destination is permitted within the same cabin at NOADC. This has now be extended for those customers travelling inbound up to and including 28th February 2021.

Please refer to the below permitted carriers, routes and booking classes. Book the lowest available of the permitted booking classes:

Sector	Carrier	RBD
DUB - LHR	EI	S / N / M
DUB - BHX / GLA / MAN	EI	S / N / M
AMS - LHR	KL	E / N / R / V
AMS - MAN	KL	E / N / R / V
FRA - LHR	LH	Any RBD
MUC - LHR	LH	Any RBD

MUC - MAN	LH	Any RBD
CDG - LHR	AF	E / N / R / V
IST - LHR / MAN	TK	Lowest available RBD except "Y"

The Endorsement field must be updated with remarks "INVOL REROUTE" when reissuing tickets.

Travellers seeking to enter the UK should refer to the UK government website for the latest information on entry requirements and isolation/quarantine arrangements on arrival.

Customers must hold the correct documentation to travel and trade partners can continue to use the IATA travel centre guide [here](#) or visit Emirates website [here](#) to establish entry requirements in to other countries on the EK Network.

As always, we are grateful for your support and for any queries or additional information please reach out to your local Emirates Sales team.

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