

INTRODUCING OUR NEW **VOIDING POLICY**



Dear Vistara Partner,

This is to inform you that **effective 13th February 2020, same day voiding of tickets for all international sectors (across all point of sale) will be allowed through the GDS system.** Voiding is permitted only for fresh ticket(s) issued.

However, please note the exceptions listed below, where voiding is not permitted:

- (a) Tickets issued for purely domestic travel within India, where the flight departure of the first leg is less than 7 days from the date of fresh issue (sale), including ticket issued in connection with an international ticket; and/or
- (b) Tickets issued for travel outside India on promotional fares (containing fare base word "PRO")

Please note: Same day voiding of tickets for all domestic sectors (across all point of sale) will be allowed through the GDS system, only if the travel date of first leg is outside 7 days (D+7).

In case of violation of above points, ADM will be raised as per applicable cancellation, no-show penalty and other charges mentioned in the ADM policy.

Sincerely,
Team Vistara