

Dear Partner,

Please see our commercial policy below for cancelled DXB flights.

The following guidelines have been published to assist any customer affected by the on-going cancellations of the BA Dubai services.

Advice for British Airways-125 ticketed customers whose BA flight is now CANCELLED

Rebook onto	British Airways / Gulf Air						
Routes/Airports affected	To/From Dubai						
Tickets issued by	02 February 2021						
Ticket travel dates	02 February 2021 – 30 April 2021						
New travel dates	02 February 2021 – 30 April 2021						
Rebooking Allowance on GF	<p>Rebook onto a BA or GF (Gulf Air) service between London and Bahrain and V.V.</p> <p>Rebook onto GF (Gulf Air) service between Bahrain and Dubai and V.V.</p> <p>Rebook into the same class as original or if not available the lowest class available in the same cabin</p> <table border="1"><thead><tr><th>GF Cabin</th><th>Permitted classes on GF</th></tr></thead><tbody><tr><td>Business</td><td>J C D I</td></tr><tr><td>Economy</td><td>Y H M L B K X Q V E O N S W</td></tr></tbody></table> <ul style="list-style-type: none">• Must add OS GF INVOL REROUTE DUE BA CANX PER BA/GF AGREEMENT• Add OS GF customer contact number• Use the lowest class available• If the same cabin is not available downgrade into lower cabin• Do not involuntary upgrade	GF Cabin	Permitted classes on GF	Business	J C D I	Economy	Y H M L B K X Q V E O N S W
GF Cabin	Permitted classes on GF						
Business	J C D I						
Economy	Y H M L B K X Q V E O N S W						
Available for Trade	Yes						
Available for Redemptions	Yes						
Important Information	<ul style="list-style-type: none">• Advise customers that schedules are subject to change at any time, we recommend they keep checking the operating carrier's latest flight status and also add their contact details through the operating carriers Manage My Booking• one ticket change allowed from the above options• Includes any connecting BA services on the same ticket						

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| | <ul style="list-style-type: none">• If involuntary changing both outbound and return sectors, travel must be completed by dates specified• For rebook onto BA or refund options - Use standard Conditions of Carriage > BA Flights and latest Principal COVID-19 Guideline• Adherence to commercial policies/conditions of carriage guidelines remains entirely the responsibility of the user. BA reserves the right to withdraw guidelines at any time |
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Additional terms and conditions are available on our website: www.ba.com