

cancelled flights due ban on UK-UAE 29 JAN 2021

Emirates:

Until further updates on EK Existing policy covers flights till 30 Jun21

Tickets issued on or after 01 Oct20 with at least one coupon where the scheduled Emirates departure is on or before 30 Jun21

Changes and Reissues:

Tickets to be rebooked in ticketed RBD to an alternate flight or to/from nearest EK online gateway, to/from DXB or within the same region where EK flights are operating. If seats are not available in the ticketed RBD, applicable fare difference to the higher RBD to be charged. No reissue fee to be collected. If passenger wishes to rebook/reissue to another region, no reissue fee to be collected, however fare difference (if any) will need to be collected

Tickets issued on or before 30 Sep20 with at least one coupon where the scheduled Emirates departure is on or before 31 Mar21

Changes and Reissues:

Tickets to be rebooked with waiver of Reissue Fee & Fare difference in any RBD within the same cabin, to an alternate flight or to/from nearest EK online gateway, to/from DXB or within the same region where EK flights are operating. If passenger wishes to rebook/reissue to another region, no Reissue Fee to be collected, however Fare difference (if any) will need to be collected.

Reroute:

Reroute via DUB/AMS/FRA is permitted and to be done via EK call centre.

Refund:

Unused portion of the ticket is eligible for a refund without penalty