

cancelled flights due ban on UK-UAE 29 JAN 2021

Etihad:

For tickets issued in Australia, Canada, EU, Switzerland, UK and USA

Changes and Reissues:

Passengers scheduled to fly with Etihad Airways before 30 June 2021, they can rebook their flight for free, or use the value of their ticket as credit towards their next trip

Rebook their trip before 30 June 2021 and they can travel to any destination on our network before 31 October 2021

- Change the flight date
- Pick a new destination within a specified zone
- No change fees apply
- Fare difference applies for flights booked after 30 June 2021
- Fly on or before 31 October 2021
- Multiple changes permitted
- Rebooking/Reissue can only be postponed to any later date and not brought forward to an earlier date
- No show fee applies when the guest(s) books themselves on a flight which operates and is a no show

Refund:

For cancelled flights unused portion of the ticket is eligible for a refund without penalty

This is covered by our general covid policy which covers travel until 30 June and allows changes and refunds. <https://www.etihadhub.com/en-ae/news/us-uk-europe-covid19-waiver>

Dear Trade Partner,

From 1pm (GMT) on 29 January 2021, all Etihad Airways flights to the UK will be suspended until further notice. This is in line with guidance from the UK government. Flights departing the UK are currently not impacted.

All guests scheduled to fly to the UK are advised not to travel to the airport. For the latest government information about travelling to and from the UK visit [gov.uk/coronavirus](https://www.gov.uk/coronavirus).

For the latest rebooking options or to request a refund, please visit [etihadhub.com](https://www.etihadhub.com)

You'll also find the latest travel information at [etihad.com/destinationguide](https://www.etihad.com/destinationguide).

Kind regards

Etihad Airways