## The COVID-19 PCR test requirements for passengers travelling from the UK to Dubai have changed:

## Passengers arriving in Dubai from the UK

- Tourists travelling from or through the UK arriving in Dubai after 8am on Saturday 16 January must have a negative COVID-19 PCR test taken no more than 96 hours before departure and present the certificate at check-in.
- The certificate must be for a polymerase chain reaction (PCR) test. Other test certificates including antibody tests and home testing kits are not accepted in Dubai.

If passengers are transiting in Dubai, they are not required to present a COVID 19 PCR test certificate unless it is mandated by their final destination.

Full details for tourists travelling to, from, and through Dubai can be found <u>here</u>. Entry rules for passengers travelling from other countries are available via the travel requirements information on our Partners Portal and website.

**Flexibility and assurance**: Plan your client's travel with the peace of mind knowing they have full flexibility for travel on/or before 30 June 2021. If your client needs to change their plans; they can change dates, rebook, or extend ticket validity for 2 years. For the full COVID policy valid from 01 October please visit **Emirates Partners Portal - COVID 19 Ticket options page** 

**Emirates free multi-risk travel insurance:** Our multi-risk travel insurance automatically applies to your tickets when you purchase flights on or after 1 December 2020. It includes coverage for COVID-19 medical and in-trip quarantine costs, as well as provisions for personal accidents during travel, winter sports cover, loss of personal belongings, and trip disruptions due to unexpected air space closure, travel recommendations or advisories. Some limitations and exclusions apply. You can learn more about the benefits and read the full policy on our multi-risk travel insurance page.

**Health and safety**: Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees on the ground and in the air, including the distribution of complimentary hygiene kits containing masks, gloves, hand sanitiser and antibacterial wipes to all customers. For more details please click <a href="here">here</a>.

To receive all the latest updates please register on the new <u>Emirates Partners Portal</u>. It is an easy 2 step registration and will allow you to see the most recent information to serve your Emirates clients.

We are grateful for your partnership, if you require any further information on the above material please contact your local Emirates Sales Team.