

12th January 2021

KUWAIT AIRWAYS

Suspension of Flights to LON – Involuntary Refunds/Reissues

Due to the current pandemic, Kuwait Airways flights to/from LON are suspended from 06Jan Until Further Notice

Please find below refund/reissue policy on involuntary grounds

1. Refundable Tickets

Refund permitted without any penalty for travel dates 06 Jan21 until resumption of LON flights

Or

Tickets to be reissued valid for 2 years from date of issue

Waiver Code for either of the above is RH10

2. Non- Refundable Tickets

Refund permitted without any penalty for travel dates 06 Jan21 until resumption of LON flights. **Waiver Code RH90**

Or

Tickets to be reissued valid for 2 years from date of issue. **Waiver Code RH10**

3. Partially used tickets

Partially used tickets may be reissued/rerouted without any penalty on KU flights only. If refund requested please apply KU refund procedures waiving refund penalty only

Waiver Code for partially used refundable tickets RH10

Waiver Code for partially used non-refundable tickets RH90

4. EMD's

EMD's issued for seat or Pre-paid baggage may be refunded for travel dates booked 06 Jan21 until resumption of LON flights

Waiver Code RH10

