SC003/GB/2021

Dear Trade Partner,

Following from our previous Trade Comms SC001/GB/2021, we are pleased to advise the following updates on the same plane transfer options from LHR to AKL/SYD and now PER.

Day of Departure (ex-LHR)	Mon	Tue	Wed	Thu	Fri	Sat	Sun
SQ317 LHR- SIN	SQ223 SIN-PER	SQ281 SIN-AKL	SQ223 SIN-PER	SQ281 SIN-AKL	SQ223 SIN-PER	SQ211 SIN-SYD	SQ211 SIN-SYD
SQ319 LHR- SIN	SIN only	SIN only	SIN only	SIN only	SQ283 SIN-AKL	SQ285 SIN-AKL*	SQ285 SIN-AKL

Flight options, effective from **7**th to **30**th January **2021** as follows:

* last scheduled departure, Sat 30Jan

Note: services are subject to change.

- 1. Same plane Transit passengers from LHR must produce a negative COVID-19 PCR test result taken not more than 3 days before departure.
- 2. LHR transit passengers and new joiners from Singapore (SIN) will be seated in separate areas onboard the Sydney (SYD), Auckland (AKL) and Perth (PER) flights.
- 3. Same plane Transit passengers must also stay on the plane throughout the whole transit.
- 4. Same plane Transit passengers may not get their preferred seats (EMEX , BSCT and Paid seats etc)

Singapore Airlines passengers currently affected by the transit restrictions are being contacted by our customer services team, where passenger contact details have been provided*, to discuss options and rebook where necessary.

Singapore Airlines will auto UN flights for affected passengers who may change to a later date without a change fee or seek a refund in full.

Returning Singapore Citizens and Permanent Residents will be permitted to travel to Singapore only and will be subject to Covid-19 PCR test upon arrival in Singapore prior to the start of a 14day Quarantine period. They are also subject to a Covid-19 test before the end of the SHN (Stay-Home Notice). Please note that all costs associated with the SHN and Covid-19 tests will be borne by the traveller.

For more information on the Singapore government's latest border measures, please refer here.