

Dear Tarvel Partners ,

Before boarding flight from UK to India :

- 1) Passenger should submit self-declaration from on the online portal (www.newdelhairport.in) at least 72hours before departure.
- 2) All passengers arriving from UK should be carrying Negative RT-PCR TEST report which is conducted within 72hours prior departure
- 3) Negative RT-PCR TEST report has to be uploaded on the online portal (www.newdelhairport.in).
- 4) Passenger will need to carry two copies of the report to handed over the counter at arrival point .

On arrival at Delhi Airport : Effective 08 January, 2021 till 14Jan21 (date can be extended)

All passengers arriving from UK into Delhi Airport are required to undergo mandatory self-paid RT-PCR test on arrival for detection of COVID-19.

In case of positive detection, passengers are required to undergo 7 days institutional quarantine , followed by 7 days of Home Quarantine.

In view of the above, it is likely that passengers having onward connections from Delhi to interior points will be misconnecting.

In order to facilitate such passengers, it has been decided that **passengers arriving from UK origin Air India flights landing at Delhi with onward domestic connections,** will be provided the following benefits

1. One Free Date Change-

Date change charges will be waived for their onward booked flights (Only Air India flights). Passengers may be re-booked for their alternate flights after completion of their quarantine period and new booking date should not be beyond 14 days from original booking date for interior point.

The waiver will also be applicable for passengers holding separate tickets for their onward travel.

2. In case, any Ticketed Passengers decide to cancel their journey before the start of the journey ex-UK, passenger may be allowed one date change option which may be availed till 31 Dec 2021 (i.e journey to be completed by 31 Dec 2021). However, passenger must cancel booking before 24 hrs of travel.

While re issuing tickets please insert applicable waiver code : INT/01/2021

The waiver is only applicable for passengers who have misconnected due to conduct of RT-PCR formalities on arrival or passengers testing positive from RT-PCR test.

In case of family, travelling together who also volunteer to undergo quarantine with COVID positive patient, these passengers will also be covered under the waiver.

3. **Refund Cancellations** : If passenger wishes to cancel and take refund, applicable cancellation charges will apply.

4. **No Show** : Passenger must cancel booking 24Hrs of travel to avoid No show charge .

Please disseminate to all concerned including your passengers & Sub agents .

Thanks and Rgds,

Air India
UK



A STAR ALLIANCE MEMBER 