

Dear Travel Partner,

In addition to the mandatory RT-PCR tests mentioned in my memo this morning, those who have tested positive will be isolated in an institutional isolation facility as per existing protocol.

Those who are found negative will now have a compulsory institutional quarantine for a period of 7 days followed by 7 days home quarantine.

This order will be in place on a trial basis for one week until 14th January 2021.

For flights impacted due to this IQ, will offer 1 FOC change on the domestic sector (Fare difference will be applicable)

For passengers booked on *UK18/8 jan LHR DEL* and *UK12/10jan LHR BOM *, Ok to allow the following :

- one FOC date change for pax on domestic flight for passengers booked on Vistara domestic flight beyond DEL / BOM
- one FOC change for whole itinerary from LON to final destination in india if any of these pax want to change date , travel to be completed by 31 Dec 2021 in same cabin . ADC applies for re-routing or cabin change