

Dear Valued Travel Agents,

Please see PAL updates regarding the following:

1. Temporary Restrictions for PH-bound travel from 20 Countries
2. Update on Travel Restrictions and Mandatory Requirements for Arriving Passengers in Indonesia
3. Travel Restrictions and Requirements in Canada
4. Update on Regulation of Cross-Boundary Conveyances and Travels in Hong Kong (CAP. 599H)
5. Japan Travel Advisory
6. Cancellation of Manila to General Santos Flight on 31 December 2020
7. PAL Flights To/From Zamboanga

#### **1. TEMPORARY RESTRICTIONS FOR PH-BOUND TRAVEL FROM 20 COUNTRIES**

To comply with new Philippine government travel restrictions, we will only accept Filipino citizens, their spouses and their families on board our flights from Hong Kong, Japan, Singapore, Canada, South Korea and Australia for the period from December 30, 2020 to January 15, 2021.

For other flights, we will not be allowed to accept foreign nationals who originated from, or were in transit via, or had visited the following countries within 14 days prior to arrival in the Philippines.

1. Denmark
2. Ireland
3. Japan
4. Australia
5. Israel
6. The Netherlands
7. Hong Kong, SAR
8. Switzerland
9. France
10. Germany
11. Iceland
12. Italy
13. Lebanon
14. Singapore
15. Sweden
16. South Korea
17. South Africa
18. Canada
19. Spain
20. United Kingdom

Filipino citizens, along with their spouses and children, who had visited any of the above countries are allowed to enter the Philippines but will be required to undergo a strict 14-day quarantine period at a designated quarantine facility.

However, passengers who are already in transit and arrive before December 30, 2020, 12:01AM, from the 19 countries / areas listed above, and/or who have been in these areas within 14 days prior to arrival, will be allowed entry but will be required to undergo an absolute facility-based 14-day quarantine period, even if their mandatory RT-PCR test results are negative.

The above restrictions are mandated by the presidential approval of the latest Resolution of the Inter-Agency Task Force on the Management of Infectious Diseases (IATF) restricting travel into the Philippines from specified countries, as a protection measure against the new variant of the SARS-COV 2 Virus.

We had earlier announced the cancellation of flights to/ from London until end-February 2021 in view of the tier4 lockdown of the UK government.

Affected passengers may rebook on the next available flights after the restriction period, with rebooking service fees waived. They may also refund the cost of their ticket with refunding service fees waived. A third available option is the conversion of the PAL ticket into a travel voucher for future use.

This is an evolving situation and PAL will cooperate closely with government authorities in support of all measures that seek to curb any potential increase in COVID-19 cases.

For more updates, visit Philippine Airlines Facebook page at <https://www.facebook.com/PhilippineAirlines/>.

## **2. TRAVEL RESTRICTIONS AND MANDATORY REQUIREMENTS FOR ARRIVING PASSENGERS IN INDONESIA**

This supersedes ADV INTLN20-087 Dated 28 DEC 2020 on arriving passengers in Indonesia. Effective January 1 - 14, 2021, Indonesia Government shall impose the following travel restrictions:

- Non-Indonesian nationals holding a legal and valid Visa and/or Stay Permit will be allowed to enter the Indonesian Territory through designated Immigration Border Controls after undergoing the health protocol procedure.

- Visa and/or Stay Permit consist of:

- Official Visa;
- Diplomatic Visa;
- Official Stay Permit;
- Diplomatic Stay Permit;
- Service Stay Permit
- Temporary Stay Permit (KITAS); and
- Permanent Stay Permit (KITAP).

- The Minister temporarily suspends to grant a Visitor Visa exemption and Visa on Arrival to non-Indonesian nationals until the Covid-19 pandemic is declared over by the ministry or agency mitigating the Covid-19 outbreak.

**REF: ADV INTLN20-088 DATED 30 DEC 2020 Page 3 of 6**

- The temporary suspension of Visitor Visa Exemption is not applicable for crew members arriving by their transports.
- Diplomatic Visa and Official Visa exemption are arranged by the minister administering government affairs in foreign affairs.

#### **COVID-19 HEALTH REQUIREMENTS**

- Effective December 28, ALL passengers must have a medical certificate with a **negative Coronavirus (COVID-19) PCR test result valid for 2 days (2x24 hours) prior to arrival.**

- Passenger must have a health certificate in English issued by the health authorities of their respective country that is issued within 2 days (2x24 hours), states that the passenger is free from COVID-19

- This does not apply to infants and children below 12 years old.

- Passengers must be tested at a government-accredited COVID-19 health facility:

**<https://hfsrb.doh.gov.ph>**

Mandatory Quarantine for all incoming passengers. Upon arrival, they undergo re-test and quarantine for 5 days in a designated hotel.

On the 5th day they will again undergo PCR test with same day result. This applies to all including transit passengers for domestic destination.

- The Indonesian Government shall cover for the costs of 5 days quarantine and PCR test for **INDONESIAN Citizen**
- Foreigners will be required to undergo 5 days hotel quarantine plus PCR test, at their own expense.

Please refer to Indonesian Government's official website <https://www.covid19.go.id/> for further details and latest updates.

You may also check PAL's official website for updates on travel restrictions:

<https://www.philippineairlines.com/en/ph/home/covid-19/DepartingFromThePH/Indonesia>

### **3. TRAVEL RESTRICTIONS AND REQUIREMENTS IN CANADA**

#### **Travel Restrictions and Requirements in Canada:**

- It is mandatory for all travelers allowed to enter Canada to submit their COVID-related information digitally through ArriveCAN. Use the ArriveCAN app or website to speed up the arrival process in Canada.
- All travelers must plan for their mandatory 14-day quarantine period, which starts on the date they arrive. Government of Canada representatives will conduct health screenings at the time of entry to Canada and let passengers know if they need to quarantine or isolate.

For more information, please check the following link: <https://travel.gc.ca/travel-covid/travel-restrictions> **REF: ADV INTLN20-088 DATED 30 DEC 2020 Page 4 of 6**

#### 4. UPDATE ON REGULATION OF CROSS-BOUNDARY CONVEYANCES AND TRAVELS IN HONG KONG (CAP.599H)

In reference with ADV INTLN20-087 Dated 28 DEC 2020, passengers who have visited any country outside China, Macau and Taiwan in the past 14days must provide confirmation in English or Chinese of **room reservation in a designated quarantine hotel** in Hong Kong for not less than **21 nights stay** starting the day of the arrival in Hong Kong.

Kindly refer to the link: [www.designatedhotel.gov.hk](http://www.designatedhotel.gov.hk)

[https://www.coronavirus.gov.hk/pdf/designated-hotel-list\\_en.pdf](https://www.coronavirus.gov.hk/pdf/designated-hotel-list_en.pdf)

All passengers who have been to the following countries (listed on the table below) for the **past 21 days** are required to produce additional documentation/ proofs before acceptance in the flight as required by the Hong Kong Government. **Countries:**

Bangladesh	Ethiopia	Indonesia	Philippines	Turkey
Belgium	France	Kazakhstan	Romania	United Kingdom
Canada (eff 25DEC20)	Germany	Nepal	Russia	United States of America
Ecuador	India	Pakistan	South Africa	

Considering the latest development and severity of the COVID-19 epidemic situation in the **South Africa and the United Kingdom (UK)**, the Hong Kong government **further tightened** the control measures and thus urgent revision on the regulations under Cap.599H.

All persons (including Hong Kong residents) who have stayed in **UK or South Africa for more than two (2) hours in the past 21 days** before their flight will **not be allowed to enter Hong Kong**

The passenger must provide the following documents:

1. **Test report in English or Chinese** issued by a laboratory or healthcare institution bearing the name of the relevant traveler identical to that in his/her valid travel document to show that:

- the passenger underwent a **nucleic acid test for COVID-19, the sample for which was taken from the relevant traveler within 72 hours before the scheduled time of departure** of the specified aircraft
- the test conducted on the sample is a **nucleic acid test for COVID-19**
- the result of the test is **negative for COVID-19**

If the test report is not in English or Chinese or does not contain all of the information mentioned above, a written confirmation in English or Chinese issued by the laboratory or healthcare institution bearing the name of the of the passenger identical to that in his/her valid travel document, containing all of the aforementioned information and presented together with the test report.

2. **Documentary proof in English or Chinese** to show that the laboratory or healthcare institution is ISO 15189 accredited or is recognized or approved by the relevant authority of the government of the place in which the laboratory or healthcare institution is located. It can be in the form a copy of "Certificate of

Accreditation", "Certificate of Compliance", or information printed out from government official website.

For reference:

India: <https://www.icmr.gov.in/arcctestlab.html> The Philippines:

[https://hfsrb.doh.gov.ph/?page\\_id=1729](https://hfsrb.doh.gov.ph/?page_id=1729) United States: [https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA\\_Laboratory\\_Demographic\\_Information](https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA_Laboratory_Demographic_Information)

**3. Confirmation in English or Chinese of room reservation in a designated quarantine hotel in Hong Kong for not less than 21 nights (eff 25 December 2020) starting on the day of the arrival of the passenger in Hong Kong.**

Kindly refer to the link: [www.designatedhotel.gov.hk](http://www.designatedhotel.gov.hk)

[https://www.coronavirus.gov.hk/pdf/designated-hotel-list\\_en.pdf](https://www.coronavirus.gov.hk/pdf/designated-hotel-list_en.pdf)

Passengers are requested to fill out **Electronic Health Declaration form (HDF):**

**<https://www.chp.gov.hk/hdf>.**

For Entry requirements of Sea crew passengers kindly refer to ADV20-254 dated 29OCT2020.

For more information, visit **<https://www.coronavirus.gov.hk>**

Sources: <https://www.coronavirus.gov.hk/eng/high-risk-places.html>

<https://www.coronavirus.gov.hk/eng/designated-hotel.html>

## **5. JAPAN TRAVEL ADVISORY**

Please be advised of the latest updates from the Japan Government below:

1. Passengers holding newly issued visa may travel from Philippines to Japan until January 03, 2021 and will have a travel ban from January 04-31, 2021. These includes Contract Workers/New-entry trainees, Business visa, and Student visa.

2. Returning/New entry Residents with long term stay visa (Japanese Nationals, Japan Foreign Nationals with Permanent Residence/Residence Visa, and their dependents), Returning OFWs/trainees (with re-entry permit), and Seacrews point to point and transit to Japan may enter Japan from the Philippines even beyond January 03, 2021.

3. Transit passengers in Japan are allowed even after January 03, 2021 as long as same day and same airport connection. Connecting flight between NRT and HND is not allowed even if it is same day connection.

4. Passengers leaving Japan is on status quo.

5. Tourist visa remains suspended.

For rebooking please refer to the **Handling Guidelines Amid COVID-19 Concerns with Reference no: IROPS COVID-19 ISSUE 18 DATED 29 DEC 2020.**

## **6. CANCELLATION OF MANILA TO GENERAL SANTOS FLIGHT ON 31 DECEMBER 2020**

Please be advised that Manila to General Santos flight PR453 on 31 December 2020 is cancelled to comply with LGU restrictions. Passengers booked on this flight will be re-accommodated on our Manila to General Santos flight on 04 January 2021. Passengers are being notified of the changes.

*For those who were not able to provide contact details or have not been notified, please call your any PAL Ticket Office or call center for assistance.*

## 7. PAL FLIGHTS TO/FROM ZAMBOANGA

Please be advised of the PAL flights between Zamboanga and Manila, Cebu, Davao or Tawi-tawi.

 <b>FLIGHTS TO ZAMBOANGA</b> from <b>MANILA</b> or <b>CEBU</b>		
Manila to Zamboanga	PR2997 01: 25 PM	Monday & Thursday
Zamboanga to Manila	PR2998 04: 05 PM	Monday, Tuesday, Thursday & Sunday
Cebu to Zamboanga	PR2995 08: 30 AM	Monday
Zamboanga to Cebu	PR2996 01: 40 PM	

 <b>FLIGHTS TO ZAMBOANGA</b> from <b>DAVAO</b> or <b>TAWI-TAWI</b>		
Davao to Zamboanga	PR2593 02: 30 PM	Monday & Saturday (until January 10)
Zamboanga to Davao	PR2594 04: 10 PM	
Tawi-tawi to Zamboanga	PR2485 10: 20 AM	Monday
Zamboanga to Tawi-tawi	PR2486 12: 00 PM	