

Dear Travel Trade,

In accordance with Korean government regulation, the LHR-ICN flights departing from **23DEC20 to 30DEC20** have been canceled.

We have sent the canceled bookings to your GDS. Please check the bookings in your queue and contact your clients accordingly.

- **Canceled flights from London Heathrow (LHR) to Seoul (ICN)**
 - **KE0908 - departing on 23, 25, 28, 30 December 2020**
- (KE0907) Normal operation from Seoul to London Heathrow

[Remedies for Cancellation]

Passengers may choose one of the following remedies for LHR involuntary flight cancellation:

- Refund fully or partial, depending on ticket usage
- Change to alternative travel date (refer to TK seg date or within the ticket validity) in the same cabin's lowest available subclass, waiving the change & adcol charges only once.

In all cases, please reissue & place "[INVOL REROUTE] / [CANX] DUE CNCLD KE [NBR/DATE] x 0RCTFRWASW" in ENDORSEMENT/RESTRICTION box of the new ticket.

Any refunds must be processed via GDS otherwise, a service fee will be applied. Any abuse of the above policy will result in an ADM.