VSbulletin COVID-19 UPDATE 27 Dec Travel Restrictions

We are aware that an increasing number of countries around the world are placing travel restrictions on flights originating from the UK. As a result, it has been necessarily to temporarily suspend passenger services to some of our destinations.

Flight Disruption

Cancellations	Effective Until
LHR-MBJ-LHR	4 January
LHR-GND-LHR	4 January
LHR-HKG	31 December
LHR-DEL-LHR	31 December
LHR-BOM-LHR	31 December
LHR-CPT-LHR	31 December
LHR-JNB-LHR	31 December
LHR-PVG-LHR	9 January

This remains a dynamic and fast-moving situation and we're very grateful for all our customers' patience.

We will continue to keep our website up to date with all the latest updates to schedule and travel restrictions. Please check here regularly for updates and here for specific flight status.

We encourage agents with customers booked to travel over the next few days to check the official Government advice for the UK and the destination, before heading to the airport.

Please ensure the latest traveller contact information is available within the booking.

Latest Travel Restrictions - Nigeria
The Nigerian Government has released a new protocol detailing
enhanced entry requirements for all customers arriving into
Nigeria on flights from the United Kingdom and South Africa. This
is effective from 29th December and applies to all customers,
including those in transit.

Travellers must have tested negative for Covid-19 (a PCR test) within 96 hours of departure and carry evidence of the test and result. Please note the Covid-19 negative test result must have the date and time it was taken clearly shown. Children aged 10 years require PCR and younger do not a test. For full details please check here.

Latest Travel Restrictions - USA

From 24 December 2020, we introduced the requirement for all customers flying from London Heathrow to the United States to provide evidence of a negative PCR or LAMP Covid-19 test before they board.

Effective 28 December 2020, the US Government is requiring all UK arriving air travellers, including children 2 and over, to present evidence of a PCR or antigen test taken within 72 hours before departure. See: Centers for Disease Control and Prevention (CDC) announcement and Customer FAQ here.

Note that from 28 December, the US Government requirement will take precedence over the Virgin Atlantic requirement.

Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller.

We encourage agents and travellers to regularly <u>check here</u> for more the full details and FAQs.

Policy

We continue to offer flexibility for customers whose plans have been impacted by the Covid-19 situation including rebooking up to 31 December 2022. View our latest policy here.

Still Planning to Travel?

We will continue to provide vital international connectivity from/to London Heathrow Terminal 2 for customers that are permitted to travel for work, education or other legally permitted reasons, and if that's the case, we're here and ready to help your customers fly safe and fly well. Please check here for specific flight status.