VSbulletin COVID-19 UPDATE 24 Dec Travel Restrictions

We are aware that an increasing number of countries around the world are placing travel restrictions on flights originating from the UK. As a result, it has been necessarily to temporarily suspend passenger services to some of our destinations.

Flight Disruption

Cancellations	Effective Until
LHR-MBJ-LHR	4 January
LHR-GND-LHR	4 January
LHR-HKG	31 December
LHR-DEL-LHR	31 December
LHR-BOM-LHR	31 December
LHR-CPT-LHR	31 December
LHR-JNB-LHR	31 December

This remains a dynamic and fast-moving situation and we're very grateful for all our customers' patience.

We will continue to keep our website up to date with all the latest updates to schedule and travel restrictions. Please check <u>here</u> regularly for updates and <u>here</u> for specific flight status.

We encourage agents with customers booked to travel over the next few days to check the official Government advice for the UK and the destination, before heading to the airport. Please ensure the latest traveller contact information is available within the booking.

Travel to USA

We will be implementing new pre-departure Covid-19 testing for all customers travelling from London to the United States from Thursday 24 December. With the health and safety of our customers and people always our number one priority, we will require all travellers to present evidence of a negative LAMP or PCR Covid-19 test, taken up to 72 hours prior to departure, including on-site at the airport. Please ensure the latest traveller contact information is available within the booking so the latest instructions reach the traveller.

We encourage agents and travellers to regularly <u>check</u> here for more the full details and FAQs.

Policy

We continue to offer flexibility for customers whose plans have been impacted by the Covid-19 situation including rebooking up to 31 December 2022. View our latest policy here.

Still Planning to Travel?

We will continue to provide vital international connectivity

from/to London Heathrow Terminal 2 for customers that are permitted to travel for work, education or other legally permitted reasons, and if that's the case, we're here and ready to help your customers fly safe and fly well. Please check here for specific flight status.

Travellers Stuck Away from Home?
For customers who are mid-trip and away from home <u>please</u> check here for instructions.