Our Flexibility Policy Update 22 December 2020

We continue to monitor the Covid-19 situation very carefully, including the latest guidance from the World Health Organization (WHO) and the Foreign and Commonwealth Office (FCO), as well as any new entry or quarantine restrictions implemented by the countries we fly to.

We have introduced additional flexibility for re-booking to 31 Mar 2021 - no fare difference will apply.

Policies are in place for:

- Bookings ticketed until 11 June 2020, due to travel by 31 August 2021
- Bookings ticketed between 12 June 2020 and 4 December 2020, due to travel by 31 August 2021
- Bookings ticketed from 5 December 2020, due to travel by 31 December 2022

For full details of our policy click here