

23 December 2020

KUWAIT AIRWAYS

Closure of KWI Airport – Refund & Reissue Policy

Due to closure of KWI Airport effective 21 Dec20 until 01 Jan21, please find below waiver policy on involuntary grounds

- **Ticket to be reissued valid for 2 years from the date of issue
Rebooking/reissue fees waived
Refund as per usual KAC procedure**

- **Partially utilized tickets may be reissued/rerouted on KU flights only in the same RBD as booked in ticket, waiving reissue/rebooking/reroute fees. Fare difference if any, must be collected. If refund required, apply KAC refund procedures**

- **EMD's issued for Seat or Pre-paid Baggage will be associated to the rebooked flight**

- **Please insert code RH36 for all reissued tickets for original travel between 21 Dec20 and 01 Jan21**