

Dear Travel Partner,

Greetings from Aeroflot- Russian Airlines !

**Telegram Nbr. - MOWZDSU 211506/DEC20**

Please be informed that due to the decision of the Government of Russian Federation on the temporary suspension of passenger air service with the United Kingdom, PJSC "Aeroflot" has to cancel flights on the Moscow (SVO) - London (LHR) - Moscow (SVO) route from 22DEC20 to 28DEC20. For tickets on stock SU / 555 containing flights on the indicated dates, in addition to the standard rules of involuntary exchange / refund, the following is allowed:

- reissuance for flights under the SU code on the same route in the same service class without any surcharges (according to the involuntary rules) for any other dates, but within the validity period of the ticket;
- reissuance with a change in the route to any European point where PJSC "Aeroflot" flights are operated, with an additional cost difference (if any) according to the rules of the applied fares, but without charging a penalty (if applicable) for changes.

Please note that:

- for tickets and services originally issued before 01MAY20, the previous procedure for non-monetary refunds and reissuance remains the same;
- this telegram does not apply to group carriage;
- the number of this telegram must be entered in the Endorsements / Restrictions field of the new ticket