

Dear Agents,

All Turkish Airlines flights to/from the United Kingdom have been cancelled for 21-22 December 2020.

The PNRs of passengers on cancelled flights have been reflected on your agency Qs during the cancellation process. We would like to ask you to check your system and process any changes for tickets issued on the cancelled flights along with informing passengers.

**Please contact your passengers to advise not to travel to the airport.**

Please apply standard involuntary change procedures for the cancelled flights.

**Please remark “INVOL REISS/REF COVID-19 FX” in the endorsement field.**