

Dear Travel Trade,

In accordance with Korean government regulation, the LHR-ICN flights departing from 23DEC20 to 30DEC20 have been canceled.

We have sent the canceled bookings to your GDS. Please check the bookings in your queue and contact your clients accordingly.

- **Canceled flights from London Heathrow (LHR) to Seoul (ICN)**
 - **KE0908 - departing on 23, 25, 28, 30 December 2020**
- (KE0907) Normal operation from Seoul to London Heathrow

[Remedies for Cancellation]

Passengers may choose one of the following remedies for LHR involuntary flight cancellation:

- Refund fully or partial, depending on ticket usage
- Change to alternative travel date (refer to TK seg date or within the ticket validity) in the same cabin's lowest available subclass, waiving the change & adcol charges only once.

In all cases, please reissue & place "[INVOL REROUTE] / [CANX] DUE CNCLD KE [NBR/DATE] x 0RCTFRWASW" in ENDORSEMENT/RESTRICTION box of the new ticket.

Any refunds must be processed via GDS otherwise, a service fee will be applied. Any abuse of the above policy will result in an ADM