

Dear Travel agent ,

In reference to below email , please note following flights stands cancelled till 02Jan21

LHR GOI : AI 1192 / 01JAN21
AMD LHR : AI 171 / 01JAN21
LHR DEL : AI 112 / 01JAN21
COK LHR : AI 1185 / 01JAN21
LHR BOM : AI 1128 / 01JAN21
GOI LHR : AI 1193 / 02JAN21

In view of above cancelled flights we offer following options :

A) Date / Flight / Routing change : free for first instance

- 1) Travel agent can re book their own passenger in same ticketed class or next available higher class of same cabin on AI .
- 2) If passengers ticketed / scheduled flight is cancelled and on departure date but there is no flight operating under Air Transport bubble agreement , then new ticket validity will be 31DEC21 and journey must be completed before this date .
- 3) Fare basis has to be same as original ticket .
- 4) **For first instance** , Agent to re issue ticket with NIL ADC. Only collect tax difference to be collected if any .
- 5) **For first instance** : charges for date change , Flight , routing , sector will be waived.
- 6) **For any subsequent change** , only fare to be re assessed and difference in fare to be collected as per original issue .
- 7) Rerouting on other carriers not permitted.
- 8) Down selling of RBD / FARE is not permitted .
- 9) **Please insert re issuance waiver number in the ticket endorsement box : 37 / INT / 2020 .**

B) Refunds / Cancellation charge :

- Cancellation charge waived off .
- Full refund applicable for cancelled AI SCHEDULED flights only as advised above.
- Please cancel booking and raise RA on BSP .
- **Waiver Code to be used: Waiver 30/INT/2020 (Extension).**
- **Please insert waiver code in RA reason box with cancelled flight details**