

Updates on 22 December are **highlighted**. All other policy details remain as per 9 Dec

Rebooking for all bookings ticketed from 05 Dec 2020, due to travel by 31 Dec 2022

For passengers with flights which are still scheduled to operate

For all bookings ticketed from 05 Dec 2020, due to travel by 31 Dec 2022, we will offer the following flexibility:

Original travel date	Ticket issue date	Rebook travel period	Applicable to waiver		Permitted changes	Refund	
			Change fees	TSP			
By 31 Dec 2022	05 Dec 2020 - 31 Mar 2021	Up to 31 Dec 2022	Yes	Fare difference will be waived if new travel date is up to 31MAR21		Up to two date or route changes and/or one change of name	Applies only to flight cancellations, misconnections or a change of more than 3 hours
				Economy Up to 60GBP	If the new fare is lower than the current ticketed fare, NO refund will be applied		
				Premium Up to 120GBP			
				Upper Up to 350GBP			

Original travel date	Ticket issue date	Rebook travel period	Open ticket	Re-route			
				Same destination		New destination	
By 31 Dec 2022	5 Dec 2020 - 31 Mar 2021	Up to 31 Dec 2022	Yes	Recalculate TSP Waive permitted for: Economy up to 60GBP Premium up to 120GBP Upper up to 350GBP	If the new quoted fare is lower than the current ticketed fare, NO refund will be applied	Recalculate TSP	If the new quoted fare is lower than the current ticketed fare, NO refund will be applied

Update the SI field with the following information:

SI CHANGES PER COVID19 04DEC20

Please reissue tickets to include

CHANGES PER COVID19 04DEC20

Or if TSP waive -

Update the SI field with the following information

SI VS PER COVID19 GBPXXX SIT 04DEC2020

Please reissue tickets to include endorsement:

PER COVID19 GBPXXX SIT 04DEC2020

Tickets must be re-issued on / before revised travel date

