

Dear Travel Agent ,

In an unprecedented announcement by the Indian Government all flights operating from UK

stand cancelled from 23:59 hrs on 22nd Dec 20 to 23:59 hrs on 31st Dec 20.

Only one flight will operate on 22nd Dec 20 with following timing :

AI131 DEP BOM 0230 ARR LHR 0625

AI1186 DEP LHR 0820 ARR COK 2335

We will keep you informed regarding further changes, if any.

A) Date change :

In view of cancelled flights from 22Dec20 till 31Dec20 ,

- 1) Travel agent can re book their own passenger in same ticketed class or next available higher class of same cabin on AI .
- 2) If passengers ticketed / scheduled flight is cancelled and on departure date but **there is no flight operating under Air Transport bubble agreement** , then **Then new ticket validity will be 31DEC21** and journey must be completed before this date .
- 3) If passengers ticketed / scheduled flight is cancelled and on departure date **there is flight operating under Air Transport bubble agreement** , but passenger is not happy to travel due to prevailing COVID 19 situation **then new ticket validity will be 31Mar21** and journey must be completed before this date .
- 4) Fare basis has to be same as original ticket .
- 5) For first instance , Agent to re issue ticket with NIL ADC. Only collect tax difference to be collected if any .
- 6) For first instance : charges for date change , Flight , routing , sector will be waived.
- 7) Rerouting on other carriers not permitted.
- 8) Down selling of RBD / FARE is not permitted .
- 9) Please insert re issuance waiver number in the ticket endorsement box : **VBMAB / 32-INT/OCT20**

B) Refunds / Cancellation charge :

- Cancellation charge waived off .
 - Full refund applicable for cancelled AI SCHEDULED flights : from 22DEC20 to 31DEC20.
 - Please cancel booking and raise RA on BSP .
 - **Waiver Code to be used: Waiver 30/INT/2020 (Extension)** .
- Please insert waiver code in RA reason box with cancelled flight details**