

Dear Trade Partner,

Please find communication attached and copied below for your reference.

RE: Commercial provisions for passengers impacted by flights' cancellations to United Kingdom

Following the decision to suspend all flights to the United Kingdom, Royal Air Maroc implements the commercial provisions below for the impacted passengers:

- Eligibility: passengers on flights to and from the United Kingdom, cancelled as of December 21, 2020;
- Date change: postponement free of charge on available flights to the same initial destination until March 30, 2021 inclusive;
- Change of route: 1 change allowed to another destination in Europe until March 30, 2021 inclusive;
- Reimbursement allowed:
 - ✓ Voucher (EMD) valid for 12 months and refundable in cash at the end of validity;
 - ✓ In cash