

Dear partner,

Please see the latest update to our booking with confidence policy below – the travel dates have been extended until the end of February 2021.

With immediate effect, the Book with Confidence eligibility dates for existing bookings has been extended. All other T&Cs remain the same. Please find the revised eligibility below:

APPLICABLE TO	ORIGINAL BOOKING DATES	TRAVEL DATES	PREVIOUS TRAVEL DATES	Voucher use by date
EXISTING BOOKINGS	Prior to 03-MAR-20	For travel up to 28 February 2021 (commence by)	Up to 10-JAN-20 (commence by)	Can use voucher on flights taken until 30 April 2022
NEW BOOKINGS	Bookings made from 03 MAR 2020 onwards	Up to 31-AUG-21 (complete by)	Up to 30-APR-21 (complete by)	Can use voucher on flights taken until 30 April 2022