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Emirates

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**UK Travel Corridor:** The UAE has been added to the UK governments list of travel corridors with effect from 4am on Saturday 14th Nov. This means travellers arriving in the UK from the UAE will no longer have to quarantine for two weeks.

Please refer to relevant UK government advise for any updates.

**COVID-19 PCR test requirements for passengers travelling from the UK to Dubai:**  
Tourists travelling from the UK now have the option to take a COVID-19 PCR test on

arrival in Dubai OR they can continue to present a negative COVID-19 PCR test certificate on departure from the UK. PCR tests on arrival in Dubai are currently free of charge but this is subject to change by the concerned Authorities at any time.

If passengers choose to take a test before departure from the UK, they must comply with the following:

- The test must have been carried out within 96 hours of departure.
- Passengers must bring an official, printed certificate in English or Arabic to check in – SMS and digital certificates are not accepted.
- The certificate must be for a polymerase chain reaction (PCR) test. Other test certificates including antibody tests and home testing kits are not accepted in Dubai.
- Children under the age of 12 and passengers who have a moderate or severe disability are exempt from this test.

All travellers to Dubai, including passengers with a connecting flight, must complete this [health declaration form](#) and give it to the staff at check-in. Passengers can download it and bring it to the airport or they can complete it at check-in. Please note that on arrival:

- Passengers who took a test before departure may need to take another COVID 19 PCR test on arrival.
- If passengers take a test at the airport, they must remain in their hotel or residence until they receive the test result.
- If the test result is positive, passengers will be required to undergo isolation and follow the Dubai Health Authority guidelines.
- We offer free, automatic cover for COVID 19 health and quarantine costs while passengers are away from home.

If passengers are transiting in Dubai, they are not required to present a COVID 19 PCR test certificate unless it is mandated by their final destination.

Full details for tourists travelling to, from, and through Dubai can be found [here](#). Entry rules for passengers travelling from other countries are available via the travel requirements information on our Partners Portal and website.

**Flexibility and assurance:** Plan your client's travel with the peace of mind knowing they have full flexibility for travel on/or before 31 March 2021. If your client needs to change their plans; they can change dates, rebook, or extend ticket validity for 2 years. For the full COVID policy valid from 01 October please visit [Emirates Partners Portal - COVID 19 Ticket options page](#)

**Free, global cover for COVID-19 related costs:** Customers can now travel with confidence, as Emirates has committed to cover COVID-19 related medical expenses, free of cost, should they be diagnosed with COVID-19 during their travel while they are away from home. This cover is immediately effective for customers flying on Emirates until 31 December 2020, and is valid for 31 days from the moment they fly the first sector of their journey. This means Emirates customers can continue to benefit from the added assurance of this cover, even if they travel onwards to another city after arriving at their Emirates destination. For more details click [here](#).

**Health and safety:** Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees on the ground and in the air, including the distribution of complimentary hygiene kits containing masks, gloves, hand sanitiser and antibacterial wipes to all customers. For more details please click [here](#).

To receive all the latest updates please register on the new [Emirates Partners Portal](#). It is an easy 2 step registration and will allow you to see the most recent information to serve your Emirates clients.

We are grateful for your partnership, if you require any further information on the above material please contact your local Emirates Sales Team.

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