

UNITED KINGDOM**Agency Memo** of
Turkish Airlines**UK LOCKDOWN TRAVEL POLICY**

05 November 2020- 10 December 2020



Dear Agents

Due to the recent changed Government restriction in travel from UK, for Individual and Group passengers who have bookings on Turkish Airlines and Anadolujet flights, between 05 November 2020- 10 December 2020 and ticketed before 01 November 2020 (included) departing/arriving UK , will be handled with following refund conditions, disregarding the related fare rules until 15 November 2020 (included):

UNUSED AND USED TICKETS

Refund can be offered on flights which have been ticketed before 01 November 2020 with an arrival or departure from England/Scotland between 05 November – 10 December 2020.

Valid for flights with an arrival or departure from LHR/LGW/STN/MAN/BHX/EDI.

Refund can be made without any charge. Interline flights where TK is the marketing carrier are included.

The following action must be applied **on/before 15 November 2020 (Including)**. Refunds can be applied through your GDS.

Please add following remark into the endorsement box:

"INVOL/REFUND COVID19"

If you have any questions please do not hesitate to contact us.

TELEX REF: 343866960



www.turkishairlines.com

General Enquiries (24h)



TURKISH AIRLINES

www.turkishairlines.com

