Emirates would like to advise vital information for passengers travelling to the United Kingdom.

Please advise your passengers, with immediate effect, of the below information when travelling to one of our current UK destinations: London, Manchester, Birmingham or Glasgow.

This is essential to help the United Kingdom in taking steps to help stop the spread of COVID-19.

- 1) To protect your health and others', everyone must complete an online <u>passenger locator form</u> before arrival in the United Kingdom.
- 2) You may be required to self-isolate for 14 days on arrival. Check the <u>exempt</u> <u>countries list</u> immediately before you travel as this list can change at short notice.
- 3) It is a legal requirement that you wear a face covering on public transport in the UK.

Failure to comply with the above measures is a criminal offence and your passenger could be fined. Please visit https://www.gov.uk/uk-border-control for detailed public health advice and requirements for entering the UK.

To stay updated on all travel requirements for all Emirates destinations, please join Emirates Partners Portal or visit the travel requirements page on Emirates.com.

Flexibility and assurance: Plan your client's travel with the peace of mind knowing they have full flexibility for travel on/or before 31 March 2021. If your client needs to change their plans; they can change dates, rebook, or extend ticket validity for 2 years. For the full COVID policy valid from 01 October please visit Emirates Partners Portal - COVID 19 Ticket options page.

Free, global cover for COVID-19 related costs: Customers can now travel with confidence, as Emirates has committed to cover COVID-19 related medical expenses, free of cost, should they be diagnosed with COVID-19 during their travel while they are away from home. This cover is immediately effective for customers flying on Emirates until 31 December 2020, and is valid for 31 days from the moment they fly the first sector of their journey. This means Emirates customers can continue to benefit from the added assurance of this cover, even if they travel onwards to another city after arriving at their Emirates destination. For more details: www.emirates.com/COVID19assistance.

Health and safety: Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees on the ground and in the air, including the distribution of complimentary hygiene kits containing masks, gloves, hand sanitiser and antibacterial wipes to all customers. For more details please visit https://www.emirates.com/uk/english/help/covid-19/safety/

We are grateful for your partnership, if you require any further information on the above material please contact your local Emirates Sales Team.