

# KEEP CLIMBING

October 5, 2020

## Supporting You and Your Travelers

Keeping you informed on the latest news from Delta



### Delta CareStandard<sup>SM</sup>

**\*NEW\*** Delta continues to prioritize cleanliness and safety through the multiple layers of the [Delta CareStandard](#), including [blocking middle seats](#) into January 2021 and [changing air filters](#) twice as often as recommended.

**\*NEW\*** Delta and a team from Lysol conducted a walk-through of Delta ticket counters, gate areas and baggage claims at LGA to observe what our customers experience during travel as we work together to develop new disinfecting protocols. [Read more.](#)



### Airline Partners

**\*NEW\*** SkyTeam and its 19 members, including Delta, are in support of the International Air Transport Association's call for reliable COVID-19 rapid testing before departure to aid in the safe reopening of international borders and air travel. [Read more.](#)

Nothing is more important to Delta and our partner airlines across the globe than the health and safety of our customers and employees. Visit our [resource](#) to learn more about each of our partner airline's commitments to ensure your travelers safety.



### Flexibility & Waivers

To give customers flexibility and more time to enjoy their benefits as they return to travel, Delta is extending loyalty benefits for some Delta SkyMiles American Express Card Members, Delta Sky Club memberships and more. [Read more.](#)

To make it easier for customers to book, change or cancel their travel plans, Delta is eliminating change fees permanently for tickets purchased for travel within the U.S. This latest policy change delivers the flexibility and simplicity customers are looking for during the COVID-19 pandemic. [Read more.](#)



### Flight Schedule

Keep up with the latest [travel requirements](#), and as routes continue to evolve, check out where we are [currently flying](#).



### Airports & Facilities

Want to see how the Delta CareStandard will be introduced at your local airport? [Join a tour](#) (Regional Airport Tours section) of New York-La Guardia, Los Angeles, Miami, Seattle or Boston airports to learn about pre-travel tips, the latest boarding procedures and how Delta is providing more space onboard.



### More Information

Visit [Delta Professional](#) for more information on [safety and cleanliness](#) and [travel routes and waivers](#).