

**Dear Travel Partner,**

**We are pleased to inform you that all Royal Air Maroc customers have now the possibility to:**

- ⇒ **Change freely the date of departure and the destination as many times as required before the departure without penalties :**
- **No restriction on destination or issue date ; travel date is now updated until 31October 2021 , return date can be extended (fare difference may still be applicable ).**
  - **This takes effect immediately and applies to the tickets already issued and to those that are to be issued.**
  - **The reissued tickets may be endorsed : REISSUE DUE COVID 19.**
  - **For the new tickets the endorsement should include: CHANGE PERMITTED/NA NOSHOW.**
- ⇒ **For those passengers who don't have set travel dates yet , EMD vouchers can be issued.**

**The new validity of the EMD vouchers is now 12 months and it is possible to get cash refund at the end of the validity period if the voucher is not used.**

**The validity of the previous vouchers will be modified automatically to 12months.**