

As you might be aware there was confusion over passengers travelling with an NHS PCR test, these are accepted and we will be sending out a directive shortly to the trade.....in the mean time anyone who refused travel between 03-05Oct.....please see note from head office.

We have further discussed this internally. For those cases where passengers were DNB 03-05OCT2020, please go ahead and exceptionally apply involuntary rebooking and let me know original/new ticket numbers.