Emirates is now flying to more than 90 plus destinations covering six continents across the globe, and continue to increase flights to key cities. This provides your customers more choices in our expanding network.

Along with the expansion of our destinations, we are frequently updating the travel requirements information on our Partners Portal and website. Please make sure you are confirming requirements for your clients on our site.

Below are details of new PCR rules for Dubai:

• UAE Nationals

Exempt from doing the PCR test prior to departing from the origin station to Dubai. They will be tested on arrival in Dubai.

Transiting Passengers

PCR tests are no longer required for all passengers. It is only mandatory for those arriving from the following countries or/and when the destination country requires it:

Afghanistan, Armenia, Brazil, Bangladesh, Djibouti, Egypt, Eritrea, India, Indonesia, Iran, Iraq, Kazakhstan, Kyrgyzstan, Lebanon, Montenegro, Nigeria, Pakistan, Philippines, Russian, Federation, Serbia, Somalia, South Africa, Sri Lanka, Sudan, Tajikistan, Tanzania, Turkey, Turkmenistan, USA (including customers originating from California, Florida and Texas connecting to an Emirates flight from any of our airports to Dubai) and Uzbekistan.

Passengers Departing from Dubai

Passengers will need to do PCR tests only if it is mandated by the country they are travelling to, please continue to check the travel requirements by country by click <u>here</u>.

Flexibility and assurance: Plan your client's travel with the peace of mind knowing they have full flexibility for travel on/or before 31 March 2021. If your client needs to change their plans; they can change dates, rebook, or extend ticket validity for 2 years. For the full COVID policy valid from 01 October please visit <u>Emirates Partners Portal - COVID 19 Ticket options page</u>.

Free, global cover for COVID-19 related costs: Customers can now travel with confidence, as Emirates has committed to cover COVID-19 related medical expenses, free of cost, should they be diagnosed with COVID-19 during their travel while they are away from home. This cover is immediately effective for customers flying on Emirates until 31 December 2020, and is valid for 31 days from the moment they fly the first sector of their journey. This means Emirates customers can continue to benefit from the added assurance of this cover, even if they travel onwards to another city after arriving at their Emirates destination. For more details click <u>here</u>.

Health and safety: Emirates has implemented a comprehensive set of measures at every step of the customer journey to ensure the safety of its customers and employees on the ground and in the air, including the distribution of complimentary hygiene kits containing masks, gloves, hand sanitiser and antibacterial wipes to all customers. For more details please click <u>here</u>.

To receive all the latest updates please register on the new <u>Emirates Partners Portal</u>. It is an easy 2 step registration and will allow you to see the most recent information to serve your Emirates clients.

We are grateful for your partnership, if you require any further information on the above material please contact your local Emirates Sales Team.