

Dear Agents

Due to the recent changed in the FOC advice for travel to and from Turkey from England and Scotland, for Individual and Group passengers who have bookings on Turkish Airlines and Anadolujet flights, are entitled to a refund providing the following conditions.

UNUSED AND USED TICKETS

Refund can be offered on flights which have been ticketed before 01 October 2020 with an arrival or departure from England/Scotland regardless of the travel date.

Valid for flights with an arrival or departure from LHR/LGW/STN/MAN/BHX/EDI to Turkey including domestic destinations.

Refund can be made without any charge. Interline flights where TK is the marketing carrier are included.

The following action must be applied **before** 08 October 2020. Refunds can be applied through your GDS.

Please add following remark into the endorsement box:

"INVOL/REFUND COVID19"