

DEAR AGENT,

DUE TO TURKEY HAS BEEN ADDED TO ENGLAND QUARANTINE LIST, FOR THE INDIVIDUAL AND GROUP PASSENGERS WHO HAVE BOOKINGS ON THE TURKISH AIRLINES AND ANADOLUJET FLIGHTS AND TICKETED BEFORE 01 OCTOBER 2020 DEPARTING/ARRIVING ENGLAND/SCOTLAND , WILL BE HANDLED WITH FOLLOWING REFUND CONDITIONS, DISREGARDING THE RELATED FARE RULES UNTIL 08 OCTOBER 2020. THE REFUND REQUESTS SHOULD BE DONE UNTIL 08 OCTOBER 2020. YOU CAN PROCESS THE REFUNDS THROUGH YOUR GDS.

REFUND REQUESTS

A) UNUSED TICKET : REFUND WILL BE MADE WITHOUT ANY CHARGE. INTERLINE FLIGHTS WHERE TK IS THE MARKETING CARRIER ARE INCLUDED.

B) USED TICKET : REFUND WILL BE MADE CONSIDERING AS INVOLUNTARY. INTERLINE FLIGHTS WHERE TK IS THE MARKETING CARRIER ARE INCLUDED.

FOR YOUR INFORMATION AND NECESSARY ACTION.